

### Инструкция пакета документов

Уважаемый Клиент,

спасибо, что Вы выбрали услуги «RT Тах» для возврата налогов из Норвегии! Никогда еще вернуть налоги не было так просто! Просто следуйте данным инструкциям:

РАСПЕЧАТАЙТЕ все страницы данного файла

**ПОСТАВЬТЕ СВОЮ ПОДПИСЬ** рядом со знаком «Х» и заполните Регистрационную Форму

СОБЕРИТЕ все нижеперечисленные документы:

• **Форма Årsoppgave** или последний(е) расчетный(е) чек(и), полученный(е) от всех работодателей;

Årsoppgave – это документ, выдаваемый работодателей. Он содержит информацию о полученных Вами доходах и уплаченных Вами налогах. Årsoppgave выдается по завершении года, однако не позднее, чем до 31-го января. Если Вы прекратите работать до завершения финансового года, Вы можете попросить работодателя выдать Вам данную форму после того, как покинете место работы.

• **Форму Skattemelding** (Тах return) (если таковая была выдана Вам налоговым управлением Норвегии);

Skattemelding – это документ, выданный налоговым управлением Норвегии. Он содержит информацию о полученных Вами доходах и уплаченных Вами налогах. В конце марта данные формы отправляются всем лицам, работающим на территории Норвегии.

- Налоговый расчёт Skatteoppgjor (Тах assessment notice) (если таковая имеется);
  - Skatteoppgjor является расчётом налогов, который выдаётся норвежской налоговой администрацией в конце налогового гола.
- **Копия Skattekort** (Tax deduction card) (если таковая имеется);

Все работающие в Норвегии лица должны иметь форму под названием Skattekort. В данной форме указан Fodselsnummer (или D-номер) лица. Работодатели используют ее для подсчета суммы налогов, которая должна быть вычтена из заработной платы работника. Skattekort выдается работникам в декабре каждого года.

• Фотокопию своего паспорта

**ПРИМЕЧАНИЕ:** Если у Вас нет ни одного из вышеперечисленных документов, наши налоговые специалисты предоставят Вам бесплатные консультации и постараются помочь, либо достанут для Вас документы.

### ПРЕДОСТАВЬТЕ ВСЕ НЕОБХОДИМЫЕ ДОКУМЕНТЫ «RT TAX»!

• Вышлите все документы в офис RT Тах (оставьте себе копии всех высылаемых документов):

**RT Tax** 

Ožeškienės g. 15 LT-44254 Kaunas, Lithuania

РАССЛАБЬТЕСЬ! НА ЭТОМ ВАША РАБОТА ЗАКАНЧИВАЕТСЯ. МЫ СДЕЛАЕМ ВСЕ ОСТАЛЬНОЕ!





## ПРОЦЕСС возврата налогов:

После того, как Вы отправите/предоставите все необходимые документы «RT Тах» представителю, Вам будет отправлено электронное сообщение, уведомляющее Вас о возвращаемой сумме (если Вы не получите такого сообщения, свяжитесь с нами по эл. почте: info@rttax.com, tel. +370 37 755211).

Позднее специалисты «RT Тах» проведут анализ всех Ваших документов, и Ваша декларация на возврат налогов будет отправлена в налоговую инспекцию. (Если Вы не предоставили все необходимые документы, в первую очередь, нам нужно будет их найти).

После возврата налогов, «RT Тах» отправит на Ваш адрес эл. почты сообщение о том, что возвращенная сумма была переведена на Ваш банковский счет.

**ВАЖНО!** В некоторых случаях налоговая инспекция может выслать чек с возвращёнными налогами на Ваш домашний адрес или на Ваш счет в иностранном банке. Если это произойдет, пожалуйста, уведомите нас, позвонив по телефону: +370 37 755211 или отправив сообщение на адрес эл. почты: **info@rttax.com**, и уплатите плату за услуги, предусмотренную соглашением об обслуживании.

### ДЛИТЕЛЬНОСТЬ возврата налогов:

Если Вы обратитесь за возвратом налогов за последний календарный год, деньги будут эмитированы налоговым управлением Норвегии к концу октября.

Однако если Вы обратитесь за возвратом налогов за позапрошлый год, налоги будут возвращены в течение 3–6 месяцев, начиная с даты получения «RT Tax» документов.

**ПРИМЕЧАНИЕ:** При различных обстоятельствах процедура возврата налогов может занять больше или меньше времени. Это зависит от того, насколько быстро налоговое управление Норвегии примет решение о возврате.

## ТАРИФЫ на услуги:

За предоставляемые услуги мы взимаем плату в размере 16% от возвращаемой суммы (однако не менее минимальной платы в размере 890 NOK).

Если Вы не можете предоставить форму Årsoppgave, «RT Тах» свяжется с Вашим работодателем и получит данную форму. Плата за данную услугу составляет 150 NOK.



# Регистрационная форма Возврат налогов из Норвегии

Имя, Фамилия:	Ваш адр <u>ес в</u>
Дата рождения: г./ м./ ч.	стране проживания:
Тел./моб. тел.:	
Эл. почта:	
FODSELSNUMMER (Личный идентификационный номер <u>):</u>	
	Если «Да», просим приложить их к документам. Если «Нет», мы закажем их для вас.
Хотите ли Вы подать прошение на детские деньги через нашу комп	анию? Да Нет
Знаете ли вы, по какой схеме налогообложения вы облагались налогом?	
	а система налогообложения
Пожалуйста, укажите, за какие годы вы хотели бы получить возврат налог	a:
Пожалуйста, укажите, когда был ваш первый год работы в Норвегии:	
Были ли вы в Норвегии по меньшей мере 270 дней за последние 36 месяце	ев? Да Нет
Перечислите ВСЕ прибытия в и отъезды из Норвегии, кроме кратковрем	менных отпусков:
Дата прибытия в Норве <u>гию: г./ _ м./ _ ч.</u> Дата о	тбытия из Норвегии: г./м./ч.
Дата прибытия в Норве <u>гию: г./ _ м./ _ ч.</u> Дата о	тбытия из Норвегии: г./м./ч.
Работали ли вы моряком или на нефтяной платформе в Норвегии?	Да Нет
Семейное положение: Женат/замужем Неженат/не замужем	Разведен(а) Вдовец/вдова
Если Вы состоите в браке: имя, фамилия и дата рождения супруга(и <u>):</u>	
В какой стране проживает ваша семья?	<u> </u>
Если у Вас есть дети: имена, фамилии и даты рождения детей:	
<u>1</u>	
2. 4.	
Возвращали ли вы когда-либо или пытались ли вы возвратить налоги самостоят Получали ли вы когда-либо автоматически переплату налогов от налоговых орг Если ответ "Да", укажите где и когда:	
Дополнительные вопросы для определения разм	пера возвращаемых налогов
Была ли у вас возможность готовить пишу в ваших жилых помещениях в Н	Нет
Если вы платили за аренду в Норвегии, сколько вы потратили в год? (сумма выше 10000 NOK должна быть подтверждена документами)	NOK
Сколько вы платили за электричество в Норвегии? NOK	
Если у вас имеются дети возрастом до 12 лет, сколько расходов вы	1
понесли на заботу о них (садик, няня, алименты)? NOK (Просим предоставить счета или другое подтверждение расходов)	

также расходы на поездку из страны вашего проживания превысили NOK 22 350 за налоговый год. ΚM Какое расстояние от места вашего проживания в Норвегии до места вашей работы (в оба конца)? Оплатил ли работодатель ваши путевые расходы на работу? Да Нет Если вы платили дорожные сборы на вашем пути на работу, просим указать полную сумму расходов, понесенных в течение декларированного года. Какое расстояние от места вашего проживания в стране вашего проживания до места работы в Норвегии? Расстояние в километрах, в оба конца: KM Сколько раз за задекларированный год вы ездили в страну вашего проживания? (в оба конца) Данная часть заполняется, только если вы хотите задекларировать дополнительные расходы и имеете документы в подтверждение данных расходов. Если вы брали кредит на покупку недвижимости в стране вашего проживания, NOK каковой является процентная ставка, уплачиваемая вами банку? (потребуется документ из банка) Были ли у вас какие-либо дополнительные расходы, связанные с работой, NOK (одежда, инструменты и т.п.). Просим указать сумму. Информация о работодателях CTTAX\* Регистрационная форма - Возврат налогов из Норвегии На скольких работодателей Вы работали? (Просим предоставить информацию обо всех работодателях) 1. Компания: Тел./Факс: Эл. Почта: Адрес: Работали с : ч./ мес./ г. до ч./ мес./ г. Примечания клиента: 2. Компания: Адрес: Тел./Факс: Эл. Почта: Работали с :\_\_\_\_\_ч. /\_\_\_мес. /\_\_\_г. до \_\_\_\_\_ч. /\_\_\_мес. /\_\_\_г. 3. Компания: Примечания RT Tax: Адрес: Заработано: Уплачено налогов: Тел./Факс: Эл. Почта: Работали с : ч./ мес./ г. до ч./ мес./ г. Получали ли Вы пособие по безработице, болезни или другие выплаты? Да Нет Подпись: Дата:

Данная часть заполняется, только если ваши путевые расходы в Норвегии на работу и обратно домой с работы, а



### ДОГОВОР НА СБОР ДЕНЕГ И ОКАЗАНИЕ УСЛУГ ДЕНЕЖНЫХ ПЕРЕВОДОВ

ПЕРСОН	АЛЬНЫЕ ДА	АННЫЕ							
Эл. почта					Тел.				
Имя					Фамилия				
Дата рожден	ния	д д д д -	М М - Г Г	-	Гражданство				
АДРЕС П	РОЖИВАНИ	<b>І</b> Я							
Улица						Дом №		Почтовый индекс	
Город					Страна			<u> </u>	
ДАННЫЕ	БАНКОВС	ОГО СЧЁТА, НА К	ОТОРЫЙ НАМ С	ЭΠΕ	ДУЕТ ПЕРЕ	водить с	ОБРАННЫЕ В	ЗАМИ СРЕДСТВА	
Счёт №									
Название банка					Имя вла- дельца счёта				
Валюта		EUR			Фамилия вла- дельца счёта				
<b>Примечание</b> . владельца.	: Если это не ва	ш лицевой банковский счё	ėт, пожалуйста, укажиг	пе да		Д	д д д -	ММ - ГГ	_
информ	АЦИЯ О ВИ	ДАХ ДЕЯТЕЛЬНО	СТИ КЛИЕНТА И	NC.	точниках	 ДЕНЕЖНЬ	ЫХ СРЕДСТВ		
Статус	Студент	Наёмный <i>сотрудник</i>	Самозан лицо	ятое		Другое			
Источник ден	ежных средств	ВОЗВРАТ ПОДОХО			Перевод	СБОР И ДЕ	НЕЖНЫЙ ПЕРЕВОД	Д ВОЗВРАТА ПОДОХОДНОГО ОГА	
Я подтвержд	даю, что я являі	отся получателем дене	жных средств:		Да			Hem	_
информ	ОП О RNJAI	ЛИТИЧЕСКИ УЯЗІ	ВИМЫХ ЛИЦАХ						
Являетесь л	и (или являлис	ь в течение последних 1	2 месяцев) вы, ваш б	лизки	ий родственник	или близкие г	омощники политич	чески уязвимым лицом?	
		Да			Hem				
Если ДА, то	укажите имя,	фамилию, страну, орга	ан, должность, год и с	отно	шения, связыва	ющие с поли	тически уязвимым	и лицом (если это не вы):	_
СРОК ДЕ	йствия до	ГОВОРА							
			•					ведены на указанный вами л ww.ttexpress.eu/en/general-ter	
		а любое поступление де ты и (или) перевод дене		ный с	чет в вашу поль	зу означает с	окончательное под	тверждение договора и безот	гзывное
Мы — это З <i>и</i>	AO TT Express,	официальный эмитент з но по эл. почте verificatio	электронных денег (ли	іцензі	ия № 90 https://\	www.lb.lt/en/lic	ences-1/view_licens	se?id=2094).	
			0 .	ІИЙ І	и денежны	Х ПЕРЕВО	ДОВ СБОРОВ Д	ДРУГИХ ПОСТАВЩИКО	В УСЛУГ:
налога и пре услуг, котор	едставляет вас	в процессе возмещения и с RT Tax и и их офици	подоходного налога	с физ	вических лиц в и	ностранных н	налоговых органах	яет вам услуги по возврату п в соответствии с договором и или другим способом, обо вс	об оказании
								оглашением с RT Тах должн й почты или любым другим сі	
	осы и споры от епосредственно		сборов, связанных с в	возме	щением подохо	дного налога	или сопутствующи	іми услугами, должны обсужд	даться и
Предоставл	ение неверной	иведённая выше инфорг информации влечёт за оно уведомить Компани	собой ответственнос	ть в г	порядке, устано	-		інформации.	
Дата:					Подпись:	X			



# Power of attorney

Jeg / I,	<b>p. nr /</b> D-Number
Permanent adresse / Permanent	t address:
	gir med dette fullmakt til
<b>følgende representant /</b> hereby	appoint the following representative as attorney in-fact:
l	Jnidata, Inc. (company code 303490943)
0	zeskienes 15, Kaunas, LT44254, Lithuania
tel.	+370 37 755211, e-mail: norway@rttax.com
til å opptre på mine vegne som i	min lovlige representant når det gjelder følgende saker / to act as the
taxpayer legal representative for	the following matters:
<b>Skattetype /</b> Type of tax:	Inntektsskatt / Income
Fullmakten omfatter følgen	de handlinger / Acts Authorized:
skattesakene som er beskrevet ovenfor / but not limited to: tax returns, tax settleme perform in respect to the tax matters descr	
<b>Jeg erklærer at /</b> I declare tha	t:
min / I am fully informed as to all the conte - Jeg gir instruksjon om at tilbakebetal representanten min/ I agree my refund of cheque:	It i dette skjemaet og forstår fullt ut betydningen av å gi disse fullmaktene til representanten ents of this form and understand the full import of granting these powers to my representative ling av for mye innbetalt skatt skal innbetales til følgende bankkonto eller via sjekk til overpaid taxes to be deposited into the following bank account or to my representative by ess, UAB, Vilniaus g. 31, LT-01402 Vilnius, Lithuania
·	, SWIFT: AGBLLT2X
	NK AS, Konstitucijos pr. 21A, LT-03601 Vilnius, Lithuania
	sks den er undertegnet og er gyldig i 2 år / This Power of Attorney shall become effective
<b>som er riktig /</b> This Power of Attorney shall depending on the case could be.	d for two years.  Intralskattekontoret for utenlandssaker og/eller det lokale likningskontoret avhengig av hva  Il be presented before the Central Office – Foreign Tax Affairs and / or the local tax office  Indre fullmakter som måtte være gitt / This Power of Attorney revokes all prior Power of
Fullt navn / Full name:	
<b>Tlf /</b> Tel:	
<b>E-post /</b> E-mail:	
Dato / Date:	
Undertegnet / Signed: X	

### Statlig skatteoppkrever Tax Collection Office

### **Kontoopplysninger / Bank Account Details**

Navn Name		
Dnr./fnr.		Norsk identitetsnummer Norwegian personal identification number
IBAN nr. IBAN no.		Internasjonalt bankkonto nummer International Bank Account Number
kontonummeret.	lin. Dette må bekreftes med f.eks kontoutskrift, nettbankutskri nust be yours. This must be confirmed i.e. by bank statement	-
Valuta Currency		Hvilken valuta har din konto? In which currency is your account?
BIC/SWIFT		Bank identifikasjonskode Bank Identifier Code
	BIC/SWIFT eller en IBAN-adresse, skal bankkoden brukes. erate with a BIC or SWIFT, enter the bank-code.	
Sted og dato Place and date		
Underskrift Signature		
	sure 2:  opi av ID som viser ditt navn og din signatur, f.eks pass.  your name and signature i.e passport must be enclosed.	
	kal bli registrert må vi få begge vedlegg, og alle feltene ov ank account we must have both enclosures, and all boxe	
	se skatteetaten.no/ebruker go to skatteetaten.no/online	

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Navn Name		
Dnr./fnr.		Norsk identitetsnummer Norwegian personal identification number
IBAN nr. IBAN no.		Internasjonalt bankkonto nummer International Bank Account Number
kontonummeret.	lin. Dette må bekreftes med f.eks kontoutskrift, nettbankutskri nust be yours. This must be confirmed i.e. by bank statement	-
Valuta Currency		Hvilken valuta har din konto? In which currency is your account?
BIC/SWIFT		Bank identifikasjonskode Bank Identifier Code
	BIC/SWIFT eller en IBAN-adresse, skal bankkoden brukes. erate with a BIC or SWIFT, enter the bank-code.	
Sted og dato Place and date		
Underskrift Signature		
	sure 2:  opi av ID som viser ditt navn og din signatur, f.eks pass.  your name and signature i.e passport must be enclosed.	
	kal bli registrert må vi få begge vedlegg, og alle feltene ov ank account we must have both enclosures, and all boxe	
	se skatteetaten.no/ebruker go to skatteetaten.no/online	

Total transf	rred from the previous page				
4.3 Real pr	perties				
Item no.	Address	T			
		+	1		
		+	1		
		+	-		
		+	1		
Total real p	pperties	=	+		
Other capi	al (items 4.2, 4.4, 4.5 and 4.6)				
Item no.	Text				
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		+	-		
_		+	-		
			-		
<del></del>		+			
Total other		=	+		
Total gros	s capital		=		
Debt					
Item no.	Text				
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		+	1		
		+			
Total debt		=	÷		
Net capita			=		
Comment					
	unt for payment in case tax refund should be due to you				
	sess a Norwegian bank account, we request you to submit IBAN and BIC here for payment of eventual to	x refund:			
IBAN:	BIC:				
IBAN is an abb without space,	eviation for International Bank Account Number and substitutes account numbers within the EU/EEA. IBA ash, stop etc. BIC is an abbreviation for Bank Identifier Code. It consists of 8 or 11 characters.	N should be filled in consec	utively		
Payment of eve	ntual tax refund to this bank account requires you to be the account-holder.				
State the no	mber of enclosures with this tax return				
Signature	Signature				
Date	Signature				



C/O Address (name on the lette	r box)
dress name	
ame of building	
ostbox	
ostcode	City/place name
ountry	
What type of identifi	cation are you enclosing with the notification of a change of postal address?
I/we enclose a:	
Copy of passport	THE PERSON(S) SIGNING THE NOTIFICATION MUST ENCLOSE A COPY OF VALID IDENTIFICATION.
Copy of driving licence	Note I Marriage and a second and a second account to the second and a second and a second and a second account and a second account and a second account and a second account account account and a second account acc
Copy of driving acend	Note! If you enclose a copy of your bank card, you must cross out the account and control numbers.
Copy of other valid id	lentification showing your
Copy of other valid id	
Copy of other valid id	lentification showing your
Copy of other valid id date of birth, name, s  Date and signature(s)	lentification showing your
Copy of other valid id date of birth, name, s  Date and signature(s)	lentification showing your ignature and a photograph
Copy of other valid id date of birth, name, s  Date and signature(s) we confirm that the inform	ation in this form is correct.
Copy of other valid id date of birth, name, s  Date and signature(s) we confirm that the inform	ation in this form is correct.
Copy of other valid id date of birth, name, s  Date and signature(s) we confirm that the inform ate  for those under 18 years of age ent or judgment on shared house	ation in this form is correct.
Copy of other valid id date of birth, name, s  Date and signature(s) we confirm that the inform ate  for those under 18 years of age ent or judgment on shared house e signature and a copy of ident	ation in this form is correct.  Signature(s)*  a, the obligation to report the change of address and sign the form lies with the person or persons with parental responsibility. In the event of an aging pursuant to section 36 of the Children Act, both parents must sign. When a family is registered as resident and change their postal address jo
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# Agreement

(1)	This Services Agreement (the "Agreement") is executed by and between: Unitrust Finance, Inc (dba RT Tax), company code 70464217, address 1219 Ogden Ave, Suite #C existing legislation (the "Service Provider"); and	Date:, Downers Grove, IL 60515, USA represented by the person dully authorized unde
(2)	Hereinafter the Service Provider and the Client together are referred to as the "Parties" and each	,

#### RECITALS

- (A) The Service Provider provides tax refund and related services and the Client wishes to recover the personal income tax paid due to work abroad or on other grounds.
- (B) The Parties wish to agree on the terms and conditions of tax refund.

#### 1. Subject matter

- 1.1. In accordance with the terms and conditions established in this Agreement and the General Terms and Conditions of Services (hereinafter - T&C), the Service Provider shall provide to the Client tax refund and related services, i.e. shall draw up the documents necessary for the refund of the taxes paid by the Client in the United Kingdom, Ireland, the Netherlands, Germany, Norway, Austria, Denmark or other jurisdiction and shall present them to the corresponding tax authorities or other competent institutions (the "Services"), and the Client shall accept and remunerate for such Services in accordance of the terms and conditions of this Agreement.
- By signing this Agreement the Client authorises the Service Provider to prepare, sign and file tax returns and to receive all correspondence, including tax refund cheques, from tax authorities. Service Provider will as necessary disclose that he is acting as the nominee of the Client and all the actions are made in the name and on behalf of the Client.
- Taxes will be refunded to the Client by a bank transfer of the refunded amount to the bank account, prepaid debit card or by a bank cheque drawn in the name of the Client. If Tax Refund Cheque is received, the Cheque shall be collected and the tax refund amount shall be transferred to the Client by the Services Provider and (or) the third person engaged by the Service Provider for payment collection services in accordance with the T&C.
- The final amount of the taxes to be refunded shall be established by a competent institution of the foreign country. The amounts calculated by the Service Provider are for information 1.4. purposes only and do not entitle the Client to claim the preliminarily calculated amount.

#### 2. Terms of Provision of Services

- The Service Provider hereby undertakes: 2 1
- to provide the Client information on the documents that the Client needs to submit to the Service Provider for the purposes of filing for the tax refund; 2.1.1.
- to collect, complete and sign all the required forms, requests and other related documents on behalf of the Client: 2.1.2.
- 2.1.3. to submit the required documents to the respective tax authorities or other competent institutions responsible for tax refunds;
- 214 to inform the Client about the process of the tax refund and other related matters at the Client's request;
- to organise the collection of the Tax Refund Cheque and (or) to instruct the tax authority to transfer the tax refund amount to the Service Provider and (or) the third person engaged 215 by the Service Provider for payment collection services in accordance with the T&C for subsequent transfer of tax refund amount to the Client (excluded the Service Fee indicated in Clause 3.1 and 3.2), or to instruct the tax authority to transfer the tax refund directly to the Client's prepaid debit card.
- 2.2. The Client hereby undertakes:
- 2.2.1. to provide to the Service Provider complete, true and accurate information and documents (originals and copies) required for the completion of the tax refund. The Client is entitled to provide the information either by filling in paper forms provided by Services Provider or by filling in the online information form available at the Service Provider's internet site;
- 2.2.2. to fill in and sign any forms and other documents required for the completion of the tax refund and perform other obligations established in the T&C, which constitute an inseparable
- 2.2.3. to fill in and sign any forms and other documents required for the issue of the Payoneer, Inc debit card and to accept the tax refund amount to the "Payoneer" debit card (excluded the Service Fee indicated in Clause 3.1 and 3.2) when so required;
- to inform the Service Provider immediately and in all cases not later than within 5 (five) days, if the foreign tax or other authority transfers the refunded amount or a part thereof or 2.2.4. sends the Tax Refund Cheque for the full refund amount or a part thereof directly to the Client;
- 2.2.5. to inform the Service provider immediately in the case during the validity term of this Agreement the Client concludes any agreement regarding the tax refund services in the United States of America with other service providers. In such case the Service provider is entitled unilaterally to terminate this Agreement.
- 2.2.6 to inform the Service Provider of the new employment or self-employment in a foreign country;
- to inform the Service Provider of any changes in the Client's contact details or about any other changes that may have impact to the tax refund. The information can be updated on 2.2.7. the internet site of the Service Provider or e-mailed;
- to pay the Service Provider the Service Fee as set out in Section 3 hereof. 2.2.8.

#### The Services Fees 3.

- 3.1. The fee for the Services (the "Service Fee") for refunding taxes for each tax year shall be:
- United Kingdom: the service fee shall be 14% from the refunded amount with a fixed minimum of GBP 79: 3.1.1.
- 3.1.2. The Netherlands: the service fee shall be 16% from the refunded amount with a fixed minimum of EUR 79:
- 313 The Netherlands social security (Zorgtoeslag) refund: the service fee shall be 16% from the refunded amount with a fixed minimum of EUR 79;
- 3.1.4. Germany: the service fee shall be 16% from the refunded amount with a fixed minimum of EUR 79;
- German Church fee refund: if the refund amount is between EUR 0-100, the service fee shall be 20 EUR; for 101 EUR and more, the service fee shall be 40 EUR; 3.1.5.
- 3.1.6. Austria: the service fee shall be 16% from the refunded amount, with a fixed minimum of EUR 79;
- 3.1.7. Denmark: the service fee shall be 14% from the refunded amount, with a fixed minimum of 590 DKK; For the service that has been carried out for Denmark holiday allowance refund (Feriepenge) in Denmark, Service Provider is entitled to commission fee 14% from the refunded amount, with a fixed minimum of 79 EUR;
- 3.1.8. Norway: the service fee shall be 16% from the refunded amount, with a fixed minimum of NOK 890 if refund is received in NOK currency or EUR 89 if refund is received in EUR;
- 3.1.9. Ireland: the service fee shall be 16% from the refunded amount with a fixed minimum of 79 EUR;
- 3.1.10. Ireland tax refund (Universal Social Charge (USC)): the service fee shall be 16% from the refunded amount with a fixed minimum of 79 EUR;
- 3.1.11. Belgium: the service fee shall be 16% from the refunded amount, with a fixed minimum of 79 EUR;
- 3.1.12. Sweden: the service fee shall be 16% from the refunded amount, with a fixed minimum of 890 SEK
- 3.2.1. For the retrieval of the lost or missing documents shall be for P-45/P-60 (United Kingdom) – GBP 20, Employment Detail Summary (Ireland) – EUR 20, Arsoppgave (Norway) – NOK 150, "Jaaropgaaf" form (the Netherlands) – EUR 20, Lohnsteuerbescheinigung (Germany) – EUR 20, Oplysningsseddel (Denmark) – DKK 150, Jahreslohnzettel or Lohnzettel (Austria) - EUR 20, Fiscale Fiche 281.10 (Belgium) - EUR 20, Inkomstadeklaration 1 (Sweden) - SEK 200;
- The fee for the receipt of international money transfer or check cashing, money remmitance and other bank services shall be 15 EUR if the tax refund service was provided from 322 The Netherlands, Germany, Austria, Ireland or Denmark holiday allowance, 25 GBP if the tax refund service was provided from the United Kingdom, 120 DKK if the tax refund service was provided from Denmark, 130 NOK if the tax refund service was provided from Norway;
- If Client provided incorrect or not full bank account information and the bank transfer was rejected and the money were returned there will be an additional charge of 20 EUR to 3.2.3. repeat the bank transfer. Service Provider is not responsible for the fees charged by the bank for the money return;
- 3.2.4. The Client shall also compensate the fees and costs incurred by the Service Provider in the tax refund process that could not be foreseen at the moment of the execution of this Agreement as listed in the pricelist of the Service Provider and as indicated in the T&C.
- 3.2.5. If in the course of the tax refund process it turns out that the Client has already applied to another company for the same tax refund, the Client must pay the Service Provider the service fee provided in Paragraph 3.1.
- 3.3. The amount of the payable VAT (if applicable) shall be added to all amounts indicated in Sections 3.1-3.2 hereof. The fees established in Sections 3.1-3.2 may be changed by the Service Provider unilaterally and shall be applicable to any request of the Client to provide the Services submitted after the Client has received notice on the change of fees.
- The Service Fee shall be deducted from the amount received after the tax refund prior to the transferring it to the Client's account or Client's Payoneer, Inc debit card will be charged. If, by some reasons, the Client receives the tax refund cheque to his home address, he/she must inform about it Service Provider and pay the Service Fee (s) according to this Agreement. If the Client does not pay the Service Fee (s) in 10 (ten) days after receiving the invoice, he/she shall be obligated to pay late charges 0.2 percent per month on the unpaid balance of
- If during the process of filing the documents the Service Provider becomes aware that the Client is not entitled to the tax refund (i.e. there is a tax debt), the Service Provider will calculate and provide the Client with the amount of the tax debt and the Service Fee payable to the Service Provider. In such case, the Service Provider continues the filing of documents only after the Client agrees to proceed and pays to the Service Provider the calculated Service Fee.

#### 4. Processing of personal data

4.1. Service provider, acting as a data controller, shall process Client's personal data for the purposes of: (i) proper performance of Service provider's obligations under this Agreement; (ii) necessary communication; (iii) protection of Service provider's rights and interests (in case of a claim or a debt collection); (iv) statistical analysis. Legal basis for processing

personal data is respectively, (i) necessity to perform this Agreement and mandatory statutory requirements related to tax refund; (ii) legitimate interest – to provide good customer service; (iii) legitimate interest and (iv) legitimate interest - to improve our business.

- 4.2. The Client acknowledges that the Service provider is located in the USA, thus personal data shall be transferred from Client's country of residence to USA. For clarity, as the Service provider is located in USA, the data transfers of the Client are necessary for the conclusion and performance of this Agreement. The Service provider guarantees that it has signed agreements regarding safe and lawful processing of personal data with its EU partners and when necessary shall use legitimate safeguards and derogations where it is allowed by the applicable law.
- 4.3. The Client acknowledges that Service Provider shall engage third parties, data processors, for the purposes of proper performance of this Agreement. The list of currently used data processors can be found at <a href="https://rttax.com/privacy-policy/">https://rttax.com/privacy-policy/</a> Privacy Policy.
- 4.4. Depending on a situation, the Client, as a data subject, shall have all or some of following rights: the right at any time to request the Service provider an access to the processed personal data, request for rectification or erasure of them, request for data portability or restriction of the processing of personal data, a right to object to the processing of personal data, the right to lodge a complaint with a supervisory authority.
- 4.5. The data related to the providing of tax refunding services is necessary. Therefore, if the Client does not submit the personal data specified in the online forms, performance of the Agreement shall become impossible.
- 4.6. The data shall be stored during the term of the agreement and 10 years after the termination of the Agreement (subject to the limitation period).
- 4.7. For a comprehensive information on how Service provider processes personal data, please refer to <a href="https://rttax.com/privacy-policy/">https://rttax.com/privacy-policy/</a> Privacy Policy or can be provided in writing at your request.

#### 5. Liability

- 5.1. In the case the Client terminates the Agreement due to any reason other than failure by the Service Provider to perform its obligations after the filing for the tax refund and (or) in the case established in Art. 2.2.4 hereof, the Client shall cover all expenses of the Service Provider incurred due to the provision of Services until termination of the Agreement, but not less than 50 % of the Service Fee under this Agreement.
- 5.2. The Service Provider shall not be liable for: the delays in refunding taxes if the delay is caused by the foreign tax or other competent institutions; the failure to refund taxes, for the tax liability or for any other negative consequences, which occurred due to false, inaccurate or incomplete information provided by the Client or due to Client's prior financial commitments to any foreign tax or other institutions; the negative consequences incurred by the Client due to the changes in the applicable laws, rules, regulations or procedures applicable for the tax refund; additional bank charges, if the bank needs to repeat the transfer because of the incorrect or not full information provided; and any fees charged by the Client's or intermediary bank.

#### 6. Validity of the Agreement

6.1. The Agreement shall come into force the moment the Service provider receives the Agreement signed by the Client and shall be valid until the proper and full performance of the obligations of the Parties set in the Agreement. The Agreement may be terminated by the mutual agreement of the Parties, except in the cases established by law.

#### Miscellaneous

- 7.1. The T&C (<a href="https://rttax.com/terms-and-conditions/">https://rttax.com/terms-and-conditions/</a>) constitutes an integral part of this Agreement. By signing this Agreement, the Client confirms and guarantees to the Service provider, that the Client has carefully read these terms and conditions before accepting them and signing this Agreement.
- 7.2. This Agreement, all information, documents and correspondence related thereof shall be considered as strictly confidential, and shall not be disclosed to any third persons, except (i) as required by the applicable laws; (ii) the information became publicly available through no fault of or failure to act by the Party; and (iii) the disclosure of respective information is reasonably necessary for the fulfilment of the Party's obligations.
- 7.3. Service Provider has the right to assign its rights and obligations provided for in the Agreement to any third persons without a prior written consent of the other Party.
- 7.4. All additions, amendments and annexes to the Agreement shall be valid if they are executed in writing and signed by both Parties without prejudice to Sections 3.1-3.3 hereof. This Agreement will be governed by and construed under the laws of the State of Illinois, United States of America. The disputes arising between the Parties regarding this Agreement or during the performance of this Agreement are settled by way of negotiations. In case of failure to come to an agreement, the disputes shall be finally settled by the competent courts of the State of Illinois, United States of America. All notices and other communication under this Agreement shall be in writing and shall be handed in person or sent by regular mail, e-mail or fax.

Client X (signature
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